

Warranties

STANDARD DOMESTIC WARRANTY

TRAULSEN & CO., INC. warrants new equipment to the original purchaser, when installed within the United States against defective material and workmanship for one (1) year from the date of original installation. Under this warranty, **TRAULSEN & CO., INC.** will repair or replace, at its option, including service and labor, all parts found to be defective and subject to this warranty. The compressor part is warranted for an additional four (4) years. During this period **TRAULSEN & CO., INC.** will supply replacement compressor(s) if deemed defective, however, all installation, recharging and repair costs will remain the responsibility of the owner.

This warranty does not apply to damage resulting from fire, water, burglary, accident, abuse, misuse, transit, acts of God, terrorism, attempted repairs, improper installation by unauthorized persons, and will not apply to food loss.

For **Traulsen** units purchased with a remote feature, standard warranty will apply only to those components contained within the unit to the point of connection of the refrigeration lines leading to the remote compressor.

THERE ARE NO ORAL, STATUTORY OR IMPLIED WARRANTIES APPLICABLE TO **TRAULSEN**, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. **TRAULSEN** SHALL HAVE NO OBLIGATION OR LIABILITY FOR CONSEQUENTIAL OR SPECIAL DAMAGES, GROWING OUT OF OR WITH RESPECT TO THE EQUIPMENT OR ITS SALE, OPERATION OR USE, AND **TRAULSEN** NEITHER ASSUMES NOR AUTHORIZES ANYONE ELSE TO ASSUME FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THE EQUIPMENT OR ITS SALE, OPERATION OR USE OTHER THAN AS STATED HEREIN.

INTELA-TRAUL® CONTROL WARRANTY

TRAULSEN & CO., INC. (TRAULSEN), warrants to the original purchaser of the INTELA-TRAUL® control when installed as part of the Refrigeration/Hot Food Equipment manufactured and sold by **TRAULSEN**, to be free of defects in material and workmanship under normal service and use for a period of two (2) years from the date of installation. Under this warranty statement, **TRAULSEN** will repair or exchange at **TRAULSEN'S** discretion, F.O.B. factory, any part of said control, which proves to be defective. Inspection by the **TRAULSEN** Service Department of parts claimed defective shall be final in determining warranty status. The warranty is to include repair or exchange of any defective In-Warranty control or part(s) of said control for:

Part(s) – Any **TRAULSEN** INTELA-TRAUL® supplied part(s) found to be defective.

Labor – The labor charges from a **TRAULSEN** Certified Service Agent to effect the repair or exchange of the defective part(s).

"Defective Part Return" – All claimed defective part(s) must be returned to **TRAULSEN** for defect validation within 30 days from the date of the repair. Failure to return all claimed defective part(s) to **TRAULSEN** will invalidate the warranty claim, this warranty statement, and forfeit payment for those repairs effected.

This warranty does not apply to damage resulting from fire, water, burglary, accident, abuse, misuse, transit, acts of God, terrorism, attempted repairs, improper installation by unauthorized persons, and will not apply to food loss, and will not apply if said equipment is located outside The United States.

G-SERIES MICROPROCESSOR CONTROL WARRANTY

TRAULSEN & CO., INC. (TRAULSEN), warrants to the original purchaser of the G-Series Microprocessor control when installed as part of the Refrigeration Equipment manufactured and sold by **TRAULSEN**, to be free of defects in material and workmanship under normal service and use for a period of one (1) year from the date of installation. Under this warranty statement, **TRAULSEN** will repair or exchange at **TRAULSEN'S** discretion, F.O.B. factory, any part of said control, which proves to be defective. Inspection by the **TRAULSEN** Service Department of parts claimed defective shall be final in determining warranty status. The warranty is to include repair or exchange of any defective In-Warranty control or part(s) of said control for:

Part(s) – Any **TRAULSEN** G-Series Microprocessor Control supplied part(s) found to be defective.

Labor – The labor charges from a **TRAULSEN** Certified Service Agent to effect the repair or exchange of the defective part(s).

"Defective Part Return" – All claimed defective part(s) must be returned to **TRAULSEN** for defect validation within 30 days from the date of the repair. Failure to return all claimed defective part(s) to **TRAULSEN** will invalidate the warranty claim, this warranty statement, and forfeit payment for those repairs effected.

This warranty does not apply to damage resulting from fire, water, burglary, accident, abuse, misuse, transit, acts of God, terrorism, attempted repairs, improper installation by unauthorized persons, and will not apply to food loss, and will not apply if said equipment is located outside The United States.

INTERNATIONAL COMMERCIAL WARRANTY

TRAULSEN & CO., INC. warrants to the original purchaser the Refrigeration Equipment manufactured and sold by it to be free from defects in material and workmanship under normal use and service for a period of one (1) year from date of shipment. Under this warranty, **TRAULSEN & CO., INC.** will reimburse the purchaser for the replacement of any part of said equipment (excluding dryers & refrigerant gas) which then proves to be defective. **This warranty does not apply to damage resulting from fire, water, burglary, accident, abuse, misuse, transit, acts of God, terrorism, attempted repairs, improper installation by unauthorized persons, and will not apply to food loss.**

TRAULSEN'S standard warranty does not apply to Export Sales. Rather, for a period of one (1) year from date of original installation not to exceed Fifteen (15) months from date of shipment from factory, **TRAULSEN**:

will replace, F.O.B. factory, any defective parts normally subject to warranty.

will not cover the cost of packing, freight or labor such costs being the sole responsibility of the dealer.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED AND CONSTITUTES
TRAULSEN'S FULL OBLIGATION AND LIABILITY. WARRANTIES NOT AVAILABLE ON REMOTE MODELS.**