

Jade Products Company  
2650 Orbiter Street  
Brea, CA 92821



1.800.884.5233  
www.jaderange.com

## LIMITED WARRANTY

**EFFECTIVE APRIL 18, 2008:** Jade Range LLC (herein referred to as "Jade") warrants its new COMMERCIAL Product(s) to be free from defects in material and/or workmanship for the following periods from date of original installation not to exceed an additional six months from date of shipment from Jade's distribution point.

<b>Jade Titan Ranges</b>	}	Four (4) Years Parts and Labor Lifetime part only on Titan steel open burner grates
<b>Jade Supreme Ranges</b>		
<b>All other new cooking products</b>		

### General Warranty Terms for All Products Specified Above:

Commercial equipment sold for and/or used in residential applications is EXCLUDED from this warranty and is limited to products sold to the original commercial user.

**Parts:** The liability of Jade under this warranty is limited to, at Jade's option, the repair or replacement of any parts found by Jade to be warranted herein.

**Labor:** Jade shall bear the normal labor charges incurred in such repair or replacement to the extent that such is performed within fifty (50) miles from an office of an authorized service agency of Jade, except that such obligation to bear labor charges shall not apply to products or parts installed outside continental United States.

**Travel:** In the event that a distance of more than 50 miles shall be required to be traveled to perform such service, the person or firm requesting such service shall bear normal charge of the person or firm performing the service for time and travel above and beyond the 50-mile limit. If service is required during overtime periods the person or firm requesting such service shall pay the difference between overtime and standard labor rates.

**Limitations:** Jade shall have no obligation as to any Product(s) which have been misapplied, mishandled, abused, misused, subject to improper cleaning methods, Jade cleaning instructions must be followed at all times, subject to harsh chemical action, modified by unauthorized service personnel, damaged by flood, fire, or other acts of God, failures due to improper installation, insufficient gas or electrical supply, problems due to improper ventilation, or which have had serial number removed or altered. Example: damage due to water, chemicals or direct contact to infrared burners is not covered.

### Exclusions:

- JSB and JCM units mounted over open broilers are warranted for a period of Thirty (30) days from date of original installation.
- Convection oven fan motors are warranted for Two (2) years from date of original installation.
- Refrigeration Labor costs are warranted for Two (2) years. Compressors and coils (part costs only) are warranted for Four (4) years from date of original installation.
- Calibrations and/or Adjustments are considered as maintenance and/or upkeep and are NOT covered by this warranty.
- Leveling, Tightening of fasteners and/or utility connections, normally associated with original installation, are the responsibility of the person/company that installed the appliance, NOT that of Jade.
- Failures and/or problems resulting from improper installation, which may include, but not be limited to: insufficient gas supply, volume or pressure; inadequate ventilation or fresh air supply; improper voltage or undersized wiring are NOT covered by this warranty.
- Physical damage, which may include, but is not limited to damage during transit (freight damage), installation handling, misuse or abuse, are NOT covered by this warranty.
- Products built by equipment manufacturers other than Jade and utilized in the manufacture of "custom suites and line-ups" will be warranted by original equipment manufacturer.

**Replacement Parts:** Replacement parts that are replaced in the field by Jade Authorized Service Agencies are limited to Ninety (90) days from the date of their installation and will be handled by the same Jade Authorized Service Agency. Additionally, the replacement of said part does NOT extend the term of this warranty.

**Parts Exceptions:** Rubber seals, light bulbs and gaskets are warranted for Ninety (90) days from installation. Oven door glass breakage is NOT covered by this warranty. Broiler radiants are warranted for a period of One Hundred Eighty (180) days from date of original installation. Radiants replaced (under warranty) by Jade Authorized Service Agencies will be covered by replacement parts warranty Ninety (90) days; see above.

**THE FOREGOING WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, AND CONSTITUTES THE ENTIRE LIABILITY OF JADE.**

The specific warranties expressed above are the ONLY warranties provided by the manufacturer. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.